

United States Senate

WASHINGTON, DC 20510-3203

August 18, 2026

David Steiner
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20260

Dear Postmaster General Steiner:

I write with concern regarding the future of the West Kill Post Office, located at 30 Spruceton Rd, West Kill, NY 12492. It has come to my attention that in January 2025, the United States Postal Service (USPS) issued a temporary closure of the West Kill Post Office, citing smoke damage at the location. Since then, residents of West Kill have been forced to travel over seven miles to access in-person retail mail services. I urge you to act swiftly and diligently to immediately reinstate the West Kill Post Office and restore full mail services in West Kill, whether through a timely restoration of the existing location at West Kill or through securing an alternative location nearby in West Kill.

Furthermore, I urge you to act with full transparency and cooperation in engaging the West Kill community on the Postal Service's plans for reinstating the West Kill Post Office. The West Kill community deserves answers as to the future of their post office – and the USPS must act in full faith and transparency to provide the community with the answers it deserves, and work in close conjunction with the community in determining the future of the West Kill Post Office.

For over a year and a half, the hundreds of residents in West Kill, a hamlet in the Town of Lexington, have been forced to travel 7.3 miles to access in-person mail services at an alternate site at the Shandaken Post Office, located at 22 State Route 42, Shandaken, NY 12480. This is a dangerous drive along the remote stretch of State Route 42 through the Deep Notch, which has no cell service and is hard to travel in the winter. The residents of West Kill have been harmed by the Postal Service's delay in reopening the West Kill Post Office for far too long. Any further delay in reinstating the West Kill Post Office is unacceptable – the Postal Service must immediately act to reopen the West Kill Post Office such that the residents of West Kill will no longer have to face severe challenges to pick up their medications, receive their checks and billing documents, and other important mail.

The West Kill community has also demonstrated its willingness to work constructively with USPS and local officials to find a solution. After more than a year and a half, however, residents still lack a clear timeline or meaningful explanation regarding when and where full postal services will return to West Kill. USPS must provide the community with a concrete plan and commitment to restoring local postal services.

Therefore, I urge you to immediately act to reinstate the West Kill Post Office in West Kill, NY, and fully and transparently communicate and engage with the West Kill community on the future of the West Kill Post Office. Thank you for your attention to this important matter. I look forward to hearing your response.

Sincerely,

A handwritten signature in blue ink that reads "Charles Schumer". The signature is fluid and cursive, with the first name "Charles" and last name "Schumer" clearly distinguishable.

Charles E. Schumer
United States Senator